PROFILE Susan Wolfinger Schmitt Vice President, Human Resources



Susan Wolfinger Schmitt joined Maryland Public Television in 1998 and in mid-2023 was promoted to the position of vice president, Human Resources.

Ms. Wolfinger Schmitt came to work at the statewide public TV network as a part-time human resources personnel assistant while attending college. After obtaining a bachelor's degree at the University of Maryland, she became a full-time MPT employee.

In 2005, she was promoted to benefits manager, and three years later was elevated to director of benefits and compensation. Her duties included oversight of MPT's performance appraisal and performance management systems. She also played a key role in transitioning the organization from a paper-based to an online-based records system and helped build the compensation component within this process.

In 2016, Ms. Wolfinger Schmitt was promoted to the position of managing director in the Human Resources Department. Her responsibilities included managing employee compensation and benefits, performance management, employee relations, and special projects. She recently shepherded the process of converting MPT's employee classification and compensation system to the market-based job family model. She also spearheaded the award-winning MPT Health and Wellness Program and formed the organization's first wellness committee. In July 2023 she was named vice president.

Ms. Wolfinger Schmitt has earned professional certifications from the Society of Human Resources Management and the Human Resources Certification Institute. In addition, she is a certified mediator for the State of Maryland's Shared Neutrals Mediation Program and a certified employee trainer. She is also MPT's Equal Employment Opportunity and Americans with Disabilities Act officer.

In 2022, she received an award for individual achievement from the State Employee Risk Management Administration. She is also a Public Media Diversity Fellow as a result of her participation in Furman University's Public Media Diversity Leadership Initiative.

Ms. Wolfinger Schmitt resides in northern Baltimore County with her husband, Jonathan, and their three sons.

