Vegas PBS - Office Supervisor

Position Details
Class Code: 4814
Job Family: Broadcast/Communications
Classification: Support Professional
Terms of Employment: Pay Grade 51 on the Support Professional Salary Schedule
FLSA STATUS: NON-EXEMPT

Position Summary
Under general direction, plans, organizes, directs, and reviews clerical activities supporting departments at the Vegas PBS Educational Technology Campus.

Essential Duties and Responsibilities
The list of Essential Duties and Responsibilities is not exhaustive and may be supplemented.
1. Plans, organizes, and prioritizes work; works independently with minimal supervision.
2. Organizes and supervises the maintenance of complex records/files.
3. Prepares complex reports on own initiative or as directed.
4. Suggests and initiates decisions to improve workflow, modify clerical procedures, or provide in-service trainings for clerical staff.
5. Promotes public relations and deals tactfully/diplomatically with people.
6. Determines procedures for handling unique problems.
7. Interprets, explains, and applies written/verbal instructions, procedures, and regulations to staff, as directed.
8. Prepares correspondence in response to requests for department/staff forms, grant reports, and board updates for the Clark County School District Board of Trustees and Southern Nevada Public Television (SNPT) Directors.
9. Develops procedures for obtaining information from employees, records, or observations.
10. Addresses staff/public inquiries in-person and over the telephone.
11. Prepares Board and committee agenda items, client/donor meeting packets, and staff travel arrangements/reimbursements.
12. Plans/monitors office clerical work to ensure prompt submission of reports, studies, sales contracts, customer relationship management (CRM) reports, letters, tabulations, etc.
13. May assist in preparing/reviewing department and special program budgets.
14. Serves as the primary point-of-contact for requisition preparations, office records, and interdepartmental coordination.
15. Oversees the office document review process, including editing for grammar and clarity.
16. Schedules appointments and meetings for department staff.
17. Trains clerical staff in Vegas PBS’ software systems, as directed.
18. Organizes/supervises the coordination of station events.
19. Conforms to safety standards, as prescribed.
20. Performs other tasks related to the position, as assigned.

**Distinguishing Characteristics**

Involves complex clerical tasks requiring substantial judgment and analytical ability.

**Knowledge, Skills, and Abilities (Position Expectations)**

1. Embraces, supports, and develops the corporate culture of teamwork, diversity, integrity, inclusion, excellence, and service.
2. Knowledge of CCSD operations relative to Vegas PBS.
4. Proficient in word processing and computer software, including Microsoft Word, PowerPoint, Excel, and Access.
5. Ability to run reports and provide training in software used at Vegas PBS.
6. Ability to promote public relations and deal tactfully/diplomatically with people.
7. Ability to plan, supervise, and coordinate work; provides organizational guidance to others.
8. Ability to work under pressure, meet short deadlines, and shift suddenly to new tasks as priorities change.
9. Ability to keep information confidential and maintain an ethical attitude.
10. Ability to perform editorial checking for spelling, punctuation, and grammar.
11. Ability to communicate clearly, both verbally and in writing.
12. Ability to edit documents for clarity and accuracy.
13. Ability to concentrate on accuracy of details.
14. Ability to determine procedures for handling unique problems.
15. Ability to recognize/report hazards and apply safe work methods.
16. Ability to judge when to act independently and when to refer situations to a supervisor.
17. Possess physical and mental stamina commensurate with the responsibilities of the position.

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**Position Requirements**

**Education, Training, and Experience**

1. High school graduation or other equivalent (i.e., General Education Development (GED), foreign equivalency, etc.)
2. Three (3) years’ secretarial/clerical experience.

**Licenses and Certifications**

A valid driver’s license or state-issued identification card.

**Preferred Qualifications**

None specified.

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**Document(s) Required at Time of Application**

1. High school transcript or other equivalent (i.e., GED, foreign equivalency, etc.)
2. Copy of a valid driver’s license or state-issued identification card.
3. Specific documented evidence of training and experience to satisfy qualifications.

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**Examples of Assigned Work Areas**

District facilities, schools, and department offices, Vegas PBS Educational Technology Campus.
Work Environment

Strength
Sedentary/medium - exert force up to 50 lbs., occasionally; 10-25 lbs., frequently; up to 10 lbs., constantly.

Physical Demand
Frequent sitting, standing, walking, pushing, pulling, stooping, kneeling, crouching, reaching, handling, and repetitive fine motor activities. Hearing and speech to communicate in person, via video conference and computers, or over the telephone. Mobility to work in a typical office setting and use standard office equipment. Stamina to remain seated and maintain concentration for an extended period of time. Vision: Frequent near acuity, occasional far acuity, and color vision. Vision to read printed and online materials, a Video Display Terminal (VDT) screen, or other monitoring devices.

Environmental Conditions
Climate-controlled office settings with temperatures ranging from mild to moderate cold/heat. Exposure to noise levels ranging from moderate to loud for occasional to frequent time periods.

Hazards
Furniture, office equipment, communicable diseases, chemicals and fumes (as related to specific assignment), and power/hand-operated equipment and machinery (as related to specific assignment.)

Examples of Equipment/Supplies Used to Perform Tasks
Computers, printers, telephones, calculators, copiers, fax machines, filing cabinets/equipment, etc.

AA/EOE Statement
The Clark County School District is proud to be an equal opportunity employer. The Clark County School District is committed to providing all applicants and employees equal employment opportunities without regard to race, color, religion, sex, gender identity or expression, sexual orientation, national origin, genetics, disability, age, military status, or other characteristics protected by applicable law. Here at Clark County School
District, we are a diverse group of people who honor the differences that drive innovative solutions to meet the needs of our students and employees. We believe that through a culture of inclusivity, we have the power to reflect the community we serve.

**Job Revision Information**

- Revised: 07/20/23
- Created: 04/09/15